

# Welcome to South Hook LNG Terminal

The safety and well-being of our visitors is of high importance to us. Please inform your host if you require any additional support that needs to be considered during your visit, or in the unlikely event of evacuating site due to an emergency.

At South Hook our mission is Delivering Energy to the UK and we play a vital role in the country's energy landscape.

As an upper tier COMAH (Control of Major Accidents Hazards) regulated site, safety at the terminal is our top priority and to ensure you have a safe and pleasant visit, we ask you to read the following important information in advance of your arrival.

## PRE-ARRIVAL

At the security Gatehouse you will be required to provide valid and in date identification. If you do not have these documents, please contact your South Hook host prior to arrival. Without these documents, access to the Terminal may be denied.

### Visitors

- Photographic identification (Passport or photo driving license)

### Permanent site-based personnel and working visitors

- One proof of residence (e.g., utility bill)
- One form of photographic identification (Passport or photo driving license)

All personal data provided will be kept confidential in line with the General Data Protection Regulations 2018.

## ON YOUR ARRIVAL

- Please comply with the strict speed restrictions both on the approach road and in the car park.
- Use the main car park and ensure that you reverse park your vehicle.
- Report immediately to the Security Gatehouse, providing your vehicle information.

## SECURITY GATEHOUSE

- You are required to watch a Site Safety introductory video, providing you with important safety information during your visit
- A visitor's pass will be issued to grant access to designated areas within the terminal. This must be always worn and clearly visible during your visit and returned to the Security Gatehouse before leaving the Terminal.
- A high visibility vest will be provided on arrival for the duration of your visit.
- Access into the process areas will require full PPE (Flame retardant overalls, Safety boots, Safety helmet, Safety Glasses and Spoggles)
- Your host will meet you at the Security Gatehouse on arrival. Please stay with your host at all times.

## SECURITY

- Site wide CCTV is always in operation.
- All visitors and baggage will be subject to search on arrival. Baggage will require a pass which must be visible at all times.
- IT security systems will not allow visitors to link laptops or use USB devices on the company network. If WIFI is required during your visit, please liaise with your host who will set up your guest network. Please also notify your host if you need to plug in any equipment.
- Visitors may be required to undertake Drug and Alcohol testing. Please bring evidence of any medication you are currently taking or have taken within the past week, Access to the terminal may be denied based on the results.

## SITE RULES

- Site Rules are displayed when entering the Terminal and must be complied with.
- Matches and lighters are not allowed on site. Smoking and/or Vaping is restricted to one designated area on site where a fixed lighter is available.
- Unauthorized cameras and their use are not allowed on site.
- Electronic devices such as mobiles phones, smart watches, fitness trackers or similar, are not allowed within any of the process areas. They can be deposited at the Security gatehouse and collected when leaving site, or your host will ensure safekeeping during your visit.
- Any equipment being brought on to the Terminal must be declared to your South Hook LNG host on arrival.

If you have any questions, please contact your South Hook LNG host or contact us directly on the 24 hour telephone line on 01437 782000 or email [info@SouthHookLNG.com](mailto:info@SouthHookLNG.com) If in doubt, ask.



**SOUTH HOOK**  
LNG TERMINAL COMPANY LTD

## FIND YOUR WAY HERE

### South Hook LNG Terminal

South Hook LNG Terminal is located in Milford Haven, in the county of Pembrokeshire, West Wales, about 105 miles due west of Cardiff.



**South Hook LNG  
Terminal Company Ltd**  
Dale Road  
Milford Haven  
Pembrokeshire  
SA73 3SU

