

SOUTH HOOK LNG seasons

Autumn Edition

Issue 8 Autumn 2017

The **Svitzer Kilroom** part of the South Hook LNG tug and lineboat fleet



SOUTH HOOK
LNG TERMINAL COMPANY LTD

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Welcome...

to the 2017 Autumn Edition of our Seasons Community Newsletter

A vital contributor to the UK's energy landscape, the South Hook LNG Terminal has been reliably delivering gas to homes, businesses and industry since 2010, when the Terminal was fully commissioned. Proud of our reputation for safety and reliability, we have welcomed visits over the course of the last year, from representatives of the UK Government and industry experts, as well as students seeking more understanding of our operations.

Over the years, we have built many strong relationships within the community and have supported hundreds of community initiatives across Pembrokeshire. Through our partnership with Pembrokeshire Association of Voluntary Services (PAVS), we are able to provide financial assistance to local charities and volunteer groups, giving a helping hand towards funding building projects, training and garden equipment along with many other initiatives that promote areas of safety, environment, education or wellbeing - values that are important to South Hook LNG.

Our annual schools calendar competition has been very successful and since the first competition in 2009, we have been inundated with thousands of wonderful works of art from local schoolchildren. To mark our tenth calendar competition, this year we offered a prize of £1,000 to twelve winning local schools and have given them a very different challenge! See the back cover of this Newsletter for more details.

It has been a busy year so far, and through the pages of this Newsletter, we share with you some of our activities: our 2017 Scholarship Award and experiences of local students who spent some valuable work experience at the Terminal and how it has helped them decide what career path to take. We also celebrate some of the fundraising and volunteering successes of our own people.

We hope you enjoy the read!



South Hook LNG has a fleet of tugs and lineboats, operated by Svitzer UK.

Cover image:
Svitzer Kilroom and LNG vessel 'Tembek' alongside the South Hook LNG jetty
• Length: 39.71m
• Breadth: 14.7m
• Draught: 4.81m
• Depth: 6.1m
• Gross registered tonnage: 819 tonnes
• Bollard Pull: 113 tonnes (ahead) 107 tonnes (astern)
• Propellers: Two Azimuthing CPP units
• Main propulsion systems: Two 16 cylinder propulsion engines with 6104kw installed power

All information is correct at the time of printing. This Newsletter is printed using vegetable-based inks, FSC paper and is fully recyclable.

Industry and nature existing side by side at the South Hook LNG Terminal

Since 2006, over 100 acres to the west of the Terminal has been dedicated to nature conservation. South Hook LNG manages this area, in conjunction with the Pembrokeshire Coast National Park Authority (PCNPA).

Controlled and limited access to the Nature Conservation Area (NCA), supported by active monitoring programmes and conservation management, has allowed a mosaic of habitats to develop, ranging from wet and dry scrub to grassland and both seasonal and permanent ponds. Evolving habitats have allowed many species to thrive in the pools, which were originally created by the depression of large oil storage tanks once located in the area, as part of the Haven's refining history.

Through the successful implementation of woody shrub management, the development and biodiversity of habitats has further been encouraged within the NCA. This has included clearance programmes of non-native plants such as conifers, an invasive plant called Montbretia, scrub and willow from significant areas around several of the ponds.

Due to the success of the introduction of a herd of ponies in 2015, a larger herd of ten ponies grazed a substantially extended fenced area so that other areas may benefit from the grazing.

This low level grazing inhibits the encroachment of scrub (such as gorse and brambles) and allows the area to be kept 'open' for traditional grassland and cliff top flowering plants, such as Orchids, Sea Thrift, Sea Campion, Violets and encourage anthill formation, all of which are observed throughout the conservation area. The hoof prints can also open up the sward for opportunist seeding by flowering plants, to the benefit of the local wildlife and environment.



Sea Thrift
Photo Credit: Armeria maritima (Thrift)/Mavermick/ThinkStock



Top right: Experts closely monitor species in the NCA



Delivering energy to the UK

Our short history has established South Hook LNG as a key player in the UK energy industry and we are proud to be one of the key contributors to the UK's energy needs.

Over the last decade, as the UK's domestic sources of natural gas has continued to decline, liquefied natural gas (LNG) has become an increasingly important source of reliable energy. Natural gas burns more cleanly and efficiently than other fossil fuels with carbon emissions significantly lower than coal.

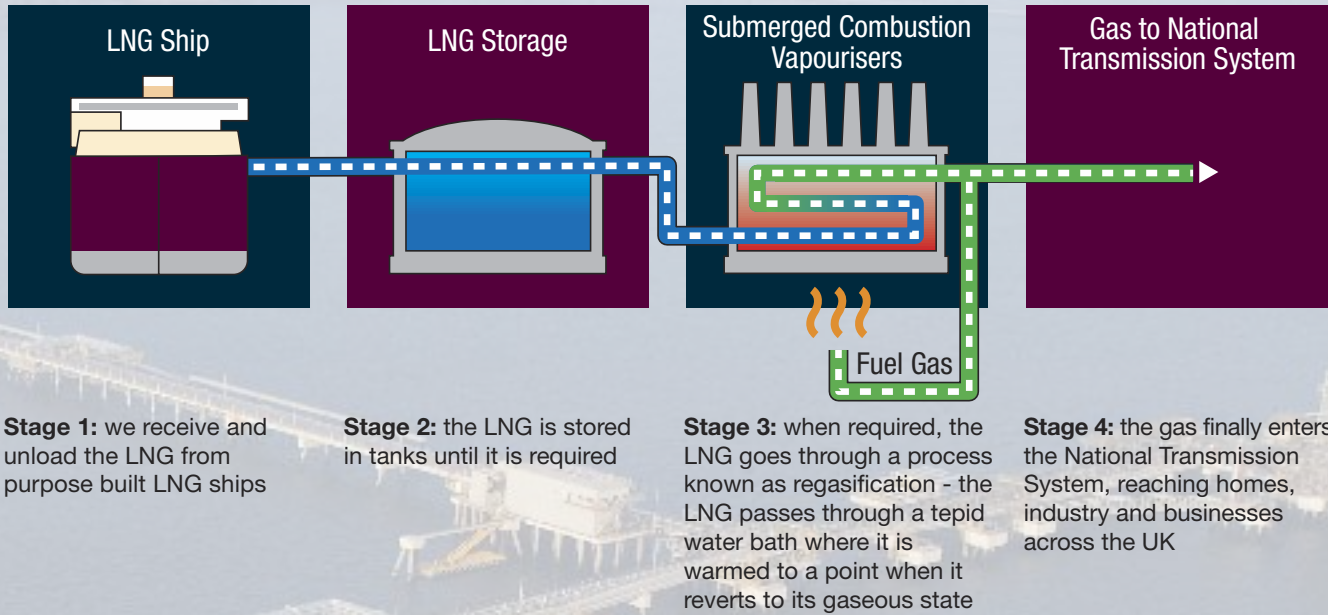
Liquefied natural gas or LNG, is natural gas, mainly methane (CH4), that has been condensed into a liquid by cooling it to approximately minus 160° C. Liquefied natural gas takes up about 1/600th the volume of natural gas in its gaseous state. Once liquefied, the LNG can then be transported and stored as a liquid in an unpressurised environment.

At South Hook LNG, our key function is the safe and reliable regasification of LNG. LNG is shipped to our Terminal where it is received, stored and, when needed, the LNG is converted back to its gaseous state through a process known as regasification.

As one of Europe's largest regasification terminals, we are capable of handling around a fifth of the UK's current natural gas needs. Playing a vital role in the country's energy infrastructure, the Terminal represents a long-term commitment by our Shareholders, to the security of UK energy supplies.

A Q Max vessel can carry enough LNG to meet the natural gas needs of 140,000 homes for a year.

Operations at South Hook LNG



Svitzer UK: Tug and Lineboat Fleet

South Hook LNG has a dedicated world-class fleet of vessels, consisting of five Tractor Tugs and two lineboats which support the safe and efficient berthing and departure of LNG ships visiting the Terminal. Svitzer UK is the operator of the seven vessels.

The tugs are among the largest and most powerful vessels of their type in the world and are another example of the ground-breaking technologies involved in the delivery of secure supplies of natural gas from Qatar's North Field to the UK market.

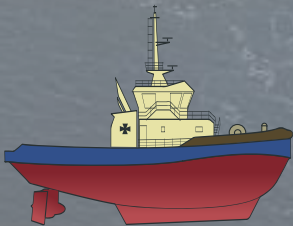
Capable of operating in high seas and extreme weather conditions, the tugs have been specifically designed for the requirements of South Hook LNG Terminal. Assigned to assist

LNG ships to manoeuvre safely within the confines of the Port, each has a crew of four and facilities on board to allow 24-hour operations.

The largest tug, the Svitzer Kilroom, is approximately 40 metres long with a bollard pull of 113 tonnes. Both the Kilroom and the Svitzer Lindsway were built in Spain. The other three tugs, the Watwick, Musselwick and Gelliswick were constructed in China, while the lineboats were built in Thailand.

The two lineboats, Svitzer Taku and Svitzer Thaw, are capable of operating in all weather conditions, day and night and assist the LNG ship to pass its mooring lines safely, while approaching our berth. With a

crew of two, each vessel is also capable of personnel and stores transfer, of up to 10 passengers.



Svitzer Gelliswick,
Azimuth Stern Drive Tug
Length 32.6m
Width 11.6m
Draft 4.5-5.2m
Steady Bollard Pull 80 tonnes

Welcoming guests to our Terminal

South Hook LNG is of major significance to the UK and we are proud to be able to welcome guests to view operations at the Terminal.



Welcoming Stephen Crabb MP back to South Hook LNG

Earlier this year, we welcomed Stephen Crabb MP back to the Terminal. As a continued supporter of Pembrokeshire's energy sector, Stephen's visit was an

opportunity to discuss the ongoing contribution that South Hook LNG makes to both the local economy and the wider energy landscape of the UK.

Stephen Crabb MP is pictured with General Manager, Rob Else and Operations Manager, Ken Hurley.



UK Government advisors welcomed to site

Members of the Department for Business, Energy & Industrial Strategy (BEIS) were recently welcomed to the Terminal, supporting our colleagues at South Hook Gas - the London based

Company that manages the Terminal's capacity. Members of BEIS, who have responsibility for advising on UK energy policy and economics, visited South Hook LNG to get a better

understanding of the operational process involved in receiving and regasifying LNG.



Representatives from Svitzer visit the Terminal

The cover page of this Newsletter shows the powerful Svitzer Kilroom, one of the South Hook LNG dedicated fleet, operated by Svitzer UK. In June 2017, we welcomed Henriette

Thygesen, CEO Svitzer, along with other representatives from Svitzer UK to South Hook LNG for a series of meetings. Our guests took the opportunity to tour the facility.

Guests from Svitzer with Rob Else General Manager, Hamad Al-Samra Deputy General Manager, Ken Hurley Operations Manager and Gerrit Schulz Supply Chain Co-ordinator.



Working with industry experts

Safety Management Leadership at South Hook LNG is centred around a structured Management System - the Safety, Security, Health & Environment Management System (SHEMS). This Management System is instrumental in setting clear guidelines and the expectations required to meet stringent regulatory requirements. It defines the way we all work at the Terminal in delivering an excellent safety culture.

To ensure continued best practice, we work closely with industry experts and Shareholder representatives from other LNG terminals. As well as some of our team members visiting Adriatic LNG in Italy, to assist with the review of their Safety Management System, we were pleased that our own SHEMS system was subject to audit by experts from the Italian facility during 2016.

Experts from Adriatic LNG Terminal, working alongside South Hook LNG personnel.



Staying Safe!

The commitment to safety at South Hook LNG is evident throughout the organisation. We strongly believe that all incidents and accidents are preventable and strive to instil a culture of continual improvement in our safety practices.

Loss of situational awareness is a causal factor in many accidents on industrial sites, so we encourage everyone working at the Terminal, to remember how important it is to be aware of their working environment.

Preventing Slips, Trips and Falls

All slips, trips and falls have the potential to hurt people and a third of all major injuries at work are caused by this category of incident.

Some guidelines for staying safe, whether at work, at home or out and about

- Avoid slips by looking out for wet floors, icy areas, oil or grease
- Wear suitable footwear for the environment
- Promptly clean up any spillage - do not leave it for someone else!
- Avoid trips by maintaining a good standard of housekeeping and ensure that corridors, stairs and access ways are kept clear
- Ensure rubbish and waste material is promptly removed and disposed of appropriately
- Take care when getting in and out of vehicles
- Take care if your environment is affected by poor lighting

Photo Credit: Warning sign / MauMyHat images / ThinkStock



Safety moment: Manual Handling

Lifting awkwardly or moving heavy objects can cause serious injury when not carried out properly. Try to think about the following precautions:

- Reduce the amount of twisting, stooping and reaching
- Avoid lifting from floor level or above shoulder height, especially heavy loads
- Consider how you can minimise carrying distances
- Assess the weight to be carried and whether you can move the load safely or need help - maybe the load can be broken down to smaller, lighter components?
- Make sure the route is clear, remove any obstructions
- When carrying a load for a distance, plan to rest on a bench or table during the route, allowing you to change grip
- Keep the load at waist height and close to the body
- Keep the heaviest side of the load next to the body
- Adopt a stable position and make sure your feet are apart, with one leg slightly forward to maintain balance

Photo Credit: Woman holding box / Jupiter Images / ThinkStock



South Hook LNG Scholarship Award



Simone Terry, a student from Haverfordwest, has just started her first year at the University of York with a financial boost from South Hook LNG. We were proud to offer our second Scholarship Award to Simone, a former pupil of Sir Thomas Picton School. Following excellent A Level results, Simone has moved north to embark on a four-year Master's Degree in Chemistry, including a year in industry. Simone was one of many local students to apply for our annual Scholarship,

which - along with a written application - also involved giving a presentation as to future career aspirations.

Having grown up in Haverfordwest, Simon's interest in Chemistry started at a young age. "Without chemistry we would not have many of the advances that have come about in fields as diverse as the energy sector, pharmaceuticals and the production of materials," commented Simone.

"Knowing that these advances are attributable to chemists and that chemists are at the forefront of countless remarkable discoveries, has inspired me

to carry out a degree in chemistry. I would like to thank South Hook LNG for this very generous scholarship which will assist me greatly during my studies at the University of York and help me to fulfil my career ambitions."

The South Hook LNG Scholarship Programme encourages applications from local students seeking higher education in engineering, science or business related disciplines. Details for how to apply to the 2018 Programme will be available on our website next year. We wish Simone the very best as she starts on a new chapter of her life.

Community Liaison Group Update

Our Community Liaison Group (CLG) meets on a quarterly basis, and is a chance for Senior Management at South Hook LNG to share information with locally elected community representatives within the neighbourhood.

The CLG Forum provides an opportunity for us to share some of our current operational activities, as well as providing an insight into some of the recent Community Engagement initiatives we have been proud to support.

At the last meeting, the need for greater vigilance by members of the public using the South Hook LNG Access Road, was discussed. Whilst remaining private property, the area has become a popular walking route. With the night's drawing in, personal visibility and that of pets is paramount to ensure the safety of all users.

The Company asked Members to reiterate within their communities, the expectation that those walking in the area do so responsibly.



Julian Owens Business Services Manager and Mariam Dalziel PR Manager, pictured with members of the CLG: Mayor of Milford Haven, Councillor Colin Sharp, Councillor Eric Harries, Councillor Alun Byrne and Councillor Danny Richards.

Members not present: Councillor Reg Owens and Councillor Des Galdo

Learning opportunities for local students

Choosing an interesting and worthwhile subject to pursue in further education or knowing how that subject might be applied in the real world, is one of the most challenging prospects for many young people.

Over the course of the last year, we have welcomed a number of young students to the Terminal to help give them an insight into potential career opportunities within the LNG industry.



Welcoming a group of Swansea University students to the Terminal

Towards the end of 2016, a group of 15 students studying Chemical Engineering at Swansea University were invited to South Hook LNG to meet with our teams from Operations and Technical Services.

The group enjoyed a tour of the process area at the Terminal, including a visit to the Central Control Building, the nerve centre of South Hook LNG, where all ship unloading, gas send out and routine operations are managed.

Work experience students

Personnel at the Terminal were given the opportunity to extend an invitation to young family members who may have an interest in joining us for a week or two of work experience.



Ciara Owens

Ciara joined the PR team, having just completed her A Levels at Pembrokeshire College. Ciara has just commenced her studies in Media Production in Cardiff, so she found the chance to have a go at writing a company press release, as well as other PR tasks, really useful.

Ciara also spent an afternoon with the Procurement team, which included a brief introduction to contract and budget management.

“My time at South Hook LNG gave me a much better idea of the broad range of activities involved in PR. Everyone was so welcoming and friendly and I felt my contributions were valued. It was a really worthwhile and enjoyable opportunity,” commented Ciara.



Harry Dawe

Harry is currently working towards a Level 3 Diploma in Mechanical Engineering at Pembrokeshire College and he spent his time shadowing colleagues from Process Operations and Technical Services. The experience has inspired Harry to pursue a career within the local industry and he was keen to express his gratitude, saying, “Thank you to everyone at South Hook LNG for giving me the chance to expand my knowledge of potential job roles at the Terminal. It was a good opportunity for me to learn some useful skills too.”



Saul Bayjoo

Saul is currently studying A Levels at Pembrokeshire College, with the hope of going to university to study engineering. He enjoyed a busy and informative week with the South Hook LNG Technical Services team, learning how the many engineering disciplines are

applied across the Terminal. Following his week’s experience, Saul commented, “Going on the site itself was a personal highlight for me. I now need to look at all the university courses that would be worth considering. There are so many options!”



Lewys Tee

Inspired by his week at South Hook LNG, Lewys enjoyed his time spent with the Instruments, Mechanical and Electrical teams, within the Maintenance department. Having received excellent GCSE results over the summer, Lewys has now returned

to sixth form to study A Levels. “Each of the teams gave me a different insight into the plant and the regasification process,” said Lewys. “After my week at the Terminal, I am definitely considering university and a career in the energy industry. For now, I am going to concentrate on my A Levels.”



Leah Palmer

Leah completed her A-levels, as part of a STEM programme and this inspired her to pursue a degree in Environmental Engineering at Swansea University. She has just started her third year of studies.

Leah shadowed the Environment

and Regulatory SHEMS Technician, during her week at the Terminal, where she was able to observe a number of sampling activities and conduct data analysis.

Keen to express her thanks to those supporting her during her week at South Hook LNG, Leah said, “The week has given me a great insight into how theoretical knowledge may be applied to industrial processes. I have also learned a number of new skills, expanding my practical knowledge.”



Kieran Hurley

Kieran is a budding engineer, aspiring to achieve Chartered Engineer status. Currently studying an Engineering Level 3 Extended Diploma, his work experience at South Hook LNG has enabled him to gain important soft skills, not taught at college, such as team

working and communications skills.

One of the highlights of Kieran’s week was working on a project with the Mechanical Maintenance Team. He said, “My time at the Terminal has been a fun and enjoyable experience and I feel proud to have had the opportunity to get an insight into such a well-managed business.” He continued, “This has complimented my studies and, importantly, has confirmed that I am making the right choice in my career. I was made to feel very welcome and learned many things.”

Helping our Community



The South Hook LNG Community Fund, in partnership with Pembrokeshire Association of Voluntary Services (PAVS), helps Pembrokeshire communities through financial support. Details of how to apply for funding support can be found on the PAVS website (www.pavs.org.uk).



South Hook LNG's Safety Officer, Lalo Tamila with Cllr Phil Baker and Kirstie Donoghue of the County Council and PC's Caroline Davies and Jenny Thomas.

'Crucial Crew' to provide important safety learnings for local schoolchildren

Around 1,400 schoolchildren from across Pembrokeshire are getting set to gain new insights into staying safe.

Pembrokeshire County Council's annual 'Crucial Crew' event is to be held in November, with our continued support. Year six pupils from 46 primary schools across the County will be guided through a series of workshops that focus on important safety learnings.

On the theme of internet safety, Dyfed Powys Police will explain the potential dangers of social media, whilst other workshops will focus on physical forms of wellbeing. From basic first aid, road safety, food hygiene and domestic abuse to beach safety, fire and power line awareness and behaviour around dogs, a number of Agencies will be on hand to guide children through realistic scenarios in which they need to recognise the importance of staying safe.

Community Projects supported

The Community Zone - a great success at this year's County Show

Having supported the Community Zone at the Pembrokeshire County Show for a number of years, we were pleased that this year's event proved as popular as ever. Organised by Pembrokeshire Association of Voluntary Services (PAVS), and officially opened by Chief Executive of Pembrokeshire County Council, Ian Westley, the Community Zone played host to a number of local community and voluntary groups, providing valuable advice to the thousands of people who visited the Show.

Eighteen local voluntary and community groups had the chance to showcase their services over the course of the three day event, giving greater awareness as to the support that is available through Pembrokeshire's Voluntary sector. Organisations included Cruse Bereavement Care, West Wales Action for Mental Health, Pembrokeshire Citizens Advice Bureau and Multiple Sclerosis Society Pembrokeshire Group.

The event also marked the opportunity for PAVS to celebrate a milestone anniversary of twenty years since its inception as the independent association for supporting and developing voluntary action across Pembrokeshire. Congratulations to the team at PAVS!



Representatives of Pembrokeshire County Council, PAVS, South Hook LNG, Pembrokeshire Coast National Park Authority and PLANED



South Hook LNG support students at Pembrokeshire Mencap

Bird Boxes, feeding tables, planters and garden tool carriers are just some of the woodwork projects underway at Pembrokeshire Mencap, following support from South Hook LNG.

Pembrokeshire Mencap provides day care at Stackpole Walled Gardens for young people with learning difficulties and through our Community Fund, we have been able to provide financial support for new tools, supporting workshop activities at the Gardens.

Debbie Drewett, Gardens Manager, said, "The new equipment will transform the learning experience, enabling the students to improve their work but, most importantly, the students will have a greater sense of

wellbeing." Debbie continued, "Money generated by the sale of the products will contribute to the ongoing success of the organisation, so we can continue to support vulnerable adults."

Supervised by trained staff and volunteers, many of the students are able to follow accredited training in horticultural work, including propagating and growing vegetables and flowers. Fruit, vegetables and plants are harvested daily and are sold in the Garden's shop and fresh ingredients used in the Garden's tearoom.

The Stackpole Gardens website provides information on upcoming events and opening times: www.stackpole-walledgardens.co.uk



Milford Haven Gym Club

Through our Community Fund, we have been able to provide funding to Milford Haven Gymnastic Club, providing a new safety mat that will benefit children of all ages, from pre-school budding gymnasts to members of the senior squads. Our assistance has helped the Club meet a growing demand, as its

membership continues to expand. The new safety-training mat will allow members of the Club to continue to train in a safe environment, boosting their experience and their confidence and providing additional support to both the Club's recreational and squad gymnasts.



Pembroke Swimming Club

The South Hook LNG Community Fund has helped the Pembroke & District Swimming Club purchase one of five Olympic track style starting blocks, along with contributions from a number of other local organisations. The support received helped boost the fundraising efforts of the Club members, having already raised over £5,000 towards the equipment.

A recent evening event, held at the Pembroke Leisure Centre, gave us the opportunity to meet with committee members, club coaches and race officials, as well as the Club’s many talented and dedicated young swimmers.



Milford Juniors Rugby

With safety being at the forefront of everything we do at the Terminal, we are proud to be able to support local projects and recently, we have contributed towards the purchase of training equipment for Milford Haven Rugby Club, benefitting over 150 youngsters.

The additional training equipment, including head guards and speed and agility training packs, will allow the young players at the Club to learn correct playing techniques, in a safe and controlled environment. Players will also be able to learn new skills, whilst having a positive effect on their physical and mental wellbeing.

Pupils help to develop their outdoor spaces

Last year, for the South Hook LNG Calendar 2017 Competition, we invited Pembrokeshire schoolchildren to create artwork depicting the County’s abundant wildlife. To celebrate the achievement of the winning schools, we teamed up with Pembrokeshire Coast National Park Authority (PCNPA) to help schools develop their outdoor spaces, making it a valuable learning resource for the children. The winning prize for the schools also included an RSPB voucher.



Outdoor Classrooms

Children love an outdoor classroom and during the workshops with the winning schools, the National Park Rangers found that the children were not short of ideas on how their school’s playgrounds and fields might be developed and improved!

In total, the National Park Rangers visited nine schools across the County. Dan Wynn, one of the National Park Rangers, said, “Although all of the sessions focussed on the school grounds, the work we were able to undertake varied from school to school and included question and answer sessions with pupils, practical work on the ground and consultation with staff and pupils. Feedback suggests schools will benefit from the experience and in several cases Rangers have gone on to visit the schools for a follow-on session and have provided written reports to accompany their visit.” Dan concluded, “The work done with South Hook LNG has complimented key objectives for the Pembrokeshire Outdoor Schools (PODS) partnership, in particular the goal to ‘create high quality learning spaces for Pembrokeshire pupils to improve their opportunities for outdoor learning’”.

St Mary's RC School - Pembroke Dock

Working closely with staff and enthusiastic pupils at St Mary’s RC School in Pembroke Dock, Graham Peake, National Park Ranger, identified a list of possible improvements. These included developing planters as mini-meadows, representative of a typical Pembrokeshire habitat and possible projects that would provide space for vegetable growing. It was suggested that these activities could either be delivered as extra-curricular topics to engage the wider school community, including parents and carers, or built into the regular school day, as part of themed learning, for example science.

St Francis Catholic Primary School - Milford Haven

St. Francis Catholic Primary School, one of the winning schools, purchased a Hedgehog House, Bug Hotel, plants, seeds and gardening equipment with

the voucher and, with help and advice from Dan Wynn, National Park Ranger and his team, landscaped the school’s Foundation playground, including a

bamboo fence, raised planting borders, a pathway and a log seating area. The school was delighted with the final result.



Outdoor class at St Francis Catholic Primary School



South Hook LNG supports ‘Clean Beach’ project at Tenby Museum



Through the South Hook LNG Community Fund, we have been able to provide support to Tenby Museum and Art Gallery, as part of an ongoing ‘Clean Beach’ project with local schools and youngsters.

Local schoolchildren and members of the Tenby Youth Club and the Brownies, have created some wonderful bright ‘graffiti panels’ with the support of Haverfordwest’s VC Gallery. The colourful and hugely descriptive panels are now on display for everyone to see, outside the Tenby Museum and Art Gallery. The inspirational artwork depicts local environmental issues, and aims to raise awareness of the importance of the local marine environment.

As well as collections of art, geology, archaeology and social history, Tenby Museum also has a renowned natural history collection, dating from the museum’s inception in 1878.

The South Hook LNG Community Fund is run in partnership with Pembrokehire Association of Voluntary Services (PAVS). Application information can be found at www.pavs.org.uk



Slow down! Be Safe! Keep us safe!

“Please slow down!” is the clear message to passing traffic outside Mount Airey Infant School!

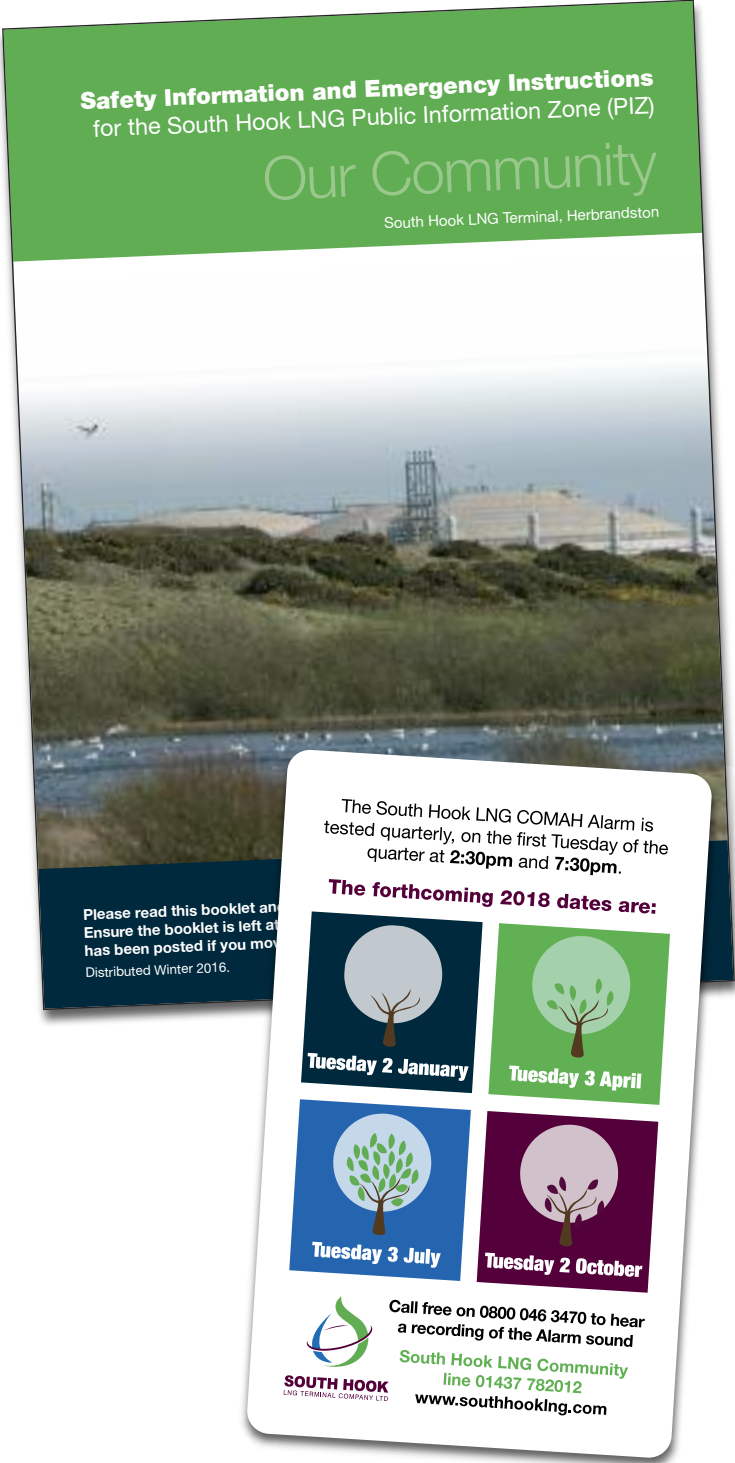
In an attempt to appeal to local drivers and parents alike, the schoolchildren have depicted colourful scenes of speeding cars and vulnerable youngsters crossing the road.

Following support from the South Hook LNG Community Fund, banners have been created, depicting the children’s colourful artwork and are now displayed in a prominent position outside the school, for everyone to see!

Did you know?

- The South Hook LNG Nature Conservation Area (page 3) supports an extending range of species of dragon and damselflies, as well as a total of around thirty-seven species of birds, including birds of prey such as peregrine falcons, kestrels and barn owl
- LNG is the cleanest burning fossil fuel. It is colourless, odourless, non-corrosive and non-toxic
- The Port of Milford Haven is the UK’s largest energy port
- The South Hook LNG Terminal has a total processing capacity of 15.6 million tonnes per annum, which is equivalent to around 20% of the current UK natural gas demand
- The rich marine life found within the Milford Haven Waterway is of international importance

If you have not received the South Hook LNG booklet ‘Our Community Safety Information and Emergency Instructions’, shown here, please contact us or visit our website. www.southhooklng.com



Control of Major Accident Hazards (COMAH) Regulations 2015

The Health & Safety Executive (HSE) website details information about COMAH Regulations. Information specific to South Hook LNG can be found on the HSE website.

www.hse.gov.uk/comah-establishments.htm

The Control of Major Accident Hazards (COMAH) Alarm and Quarterly Tests

In the unlikely event that a major incident occurs, the COMAH Alarm, will be sounded which will be clearly heard outside the South Hook LNG site.

The COMAH Alarm has a distinctive sound **an intermittent tone**.

This specific COMAH Alarm is only sounded if there is a potential danger to our local community.

The ‘All Clear’ is a **single continuous tone** and this tone will be sounded when the incident is over.

You can also hear these Alarms when they are **regularly tested** on the **first Tuesday of the quarter**:

- January
- April
- July
- October

The tests occur at 2.30pm and again at 7.30pm.

Fridge magnets detailing the dates of the COMAH Alarm test are available.

If you would like to listen to a recording of the COMAH Alarm and the ‘All Clear’ sound to make sure that you can recognise them, please call our special Freephone number: 0800 046 3470. Besides playing the site sirens, the recorded message repeats the emergency instructions given in this booklet.

Please note that, with the exception of the test dates, the COMAH Alarm is only sounded in the event of an incident which may have off-site effects.

Celebrating the Fundraising and Volunteering Successes of our People

Our Staff Participation Programme supports people in their community volunteering and fundraising activities, by match funding or recognising the time that they give through donations to community organisations. We are proud that so many of our people are able and willing to offer their time and energy to supporting community projects. We share a number of these initiatives with you below.



Neptune's Army of Rubbish Cleaners (NARC)
Andy Davies, Process Operator
Keeping the Pembrokeshire waters safe and clean, Andy has volunteered with NARC since 2005. "Without South Hook LNG's continuing financial support, small volunteer groups like NARC would struggle to continue, making a difference to the cleanliness of the waters in the Milford Haven Waterway", said Andy.
Pictured: a crate of lost angling weights, collected from Stackpole Quay – all collected in one dive!



Pembroke Rugby Football Club Matthew Dennison, Process Operator
Matthew is part of a coaching team at Pembroke RFC - one of four coaches who volunteers and helps to coach around 21 players in the under 9's age group. Matthew thanks South Hook LNG for the generous donation, used to purchase hooded sweatshirts and training smocks for the team.



Haverfordwest Grand National Soapbox Derby Jon Collier, Process Operator
As Town Councillor in 2016, Jon helped organise the Haverfordwest Festival Week in July, involving writing event entry rules and regulations, risk assessments and arranging publicity. Jon was keen to thank South Hook LNG for a donation, supporting his volunteering efforts, along with contributions from other local sponsors.



Milford Haven Rugby Football Club Karl Rozblat, Process Operator
Juggling his time, Karl chairs and coaches not only Milford Haven Junior Rugby Under 11's team, but also coaches the Milford Haven RFC Minis. "South Hook LNG has been very generous supporting me through the staff community participation programme," said Karl.



Templeton C.P. School PTA Alexandra Jones, Financial Analyst
As Treasurer of the school's PTA, Alex uses her financial skills to prepare annual accounts, among other things. Alex thanked South Hook LNG for supporting her volunteering efforts, saying that the money has been used to purchase laptops and reading books for the school.



Pembrokeshire Yacht Club Christian Smart, Process Operator
Christian is a volunteer Senior Sailing Instructor and Training Principal. "Financial assistance from South Hook LNG has been used to replace safety equipment such as lifejackets and VHF radios, among other things," said Christian.



Wales Air Ambulance Chris Lloyd, Electrical Technician
In May last year, Chris took part in the gruelling Run, Walk, Crawl, Brecon to Cardiff, Ultra Marathon challenge! A 42-mile race! "Wales Air Ambulance is instrumental in saving lives and do not receive any government funding. The match funding I received from South Hook LNG boosted the money I raised, for which I am really grateful."

A special challenge for local schools!

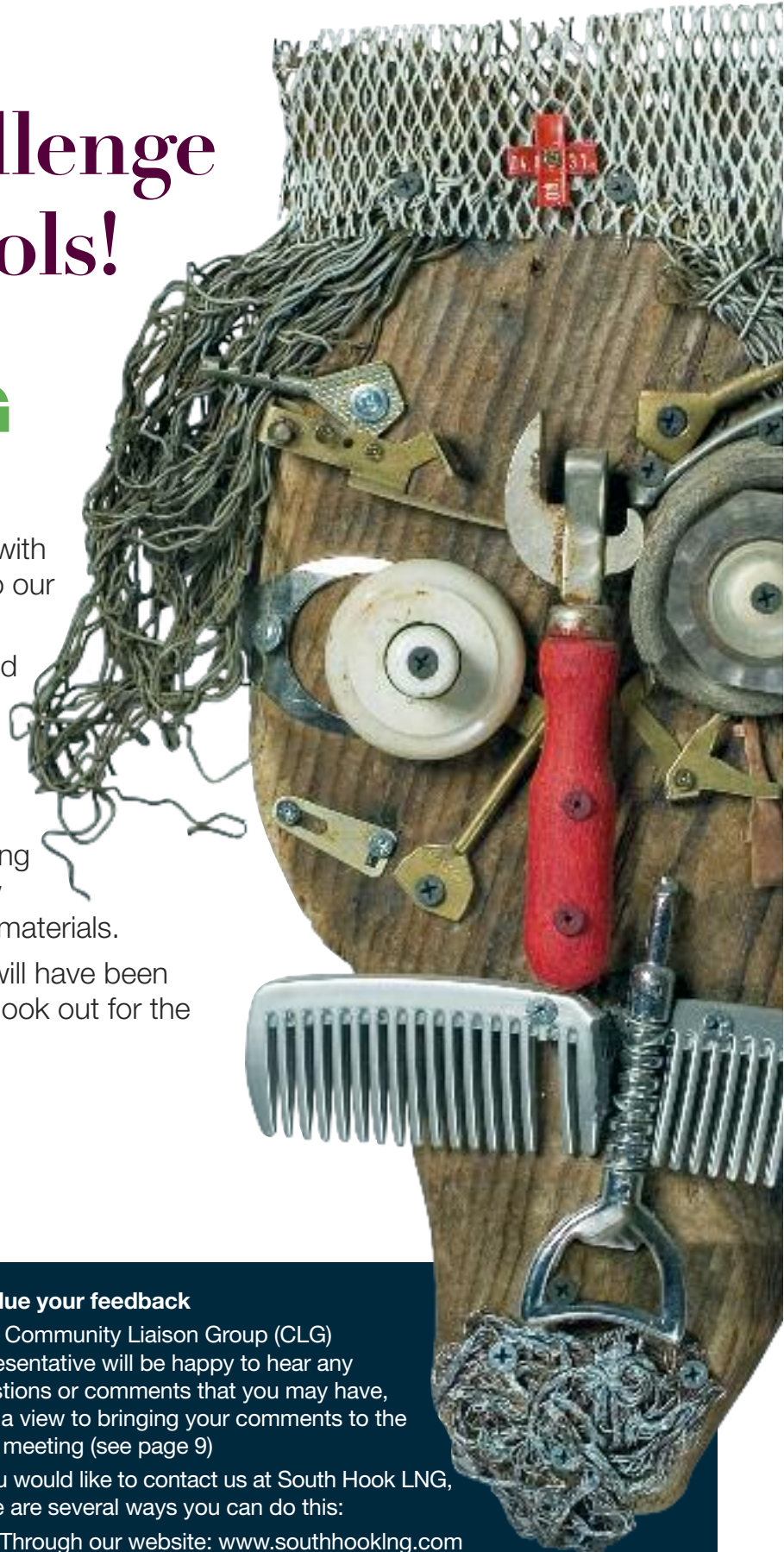
Marking the South Hook LNG tenth calendar

This year's annual calendar competition with local schools brought a new challenge to our County's youngsters.

To mark our tenth competition, we offered a prize of £1,000 to twelve winning schools, as well as the chance to feature in our 2018 Calendar.

The competition challenged schools to work together in classes or teams, building a sculpture of an existing, or entirely new school mascot from recycled and scrap materials.

As you read this Newsletter, the entries will have been received and judging will be underway - look out for the news of the winning mascots!



We value your feedback

- Your Community Liaison Group (CLG) representative will be happy to hear any questions or comments that you may have, with a view to bringing your comments to the next meeting (see page 9)
- If you would like to contact us at South Hook LNG, there are several ways you can do this:
 - Through our website: www.southhooklng.com
 - Email us: publicinfo@southhooklng.com
- To apply to the South Hook LNG Community Fund and for more information regarding the criteria, contact Pembrokeshire Association of Voluntary Services (PAVS):

Telephone: 01437 769 422

Email: development@pavs.org.uk